



CANBERRA
Cruises & Parties

Canberra Cruises & Parties

Cruise Agreement

Terms and conditions

Payment policy

- A deposit of \$500 is required to confirm a booking
- The final balance and a bond of \$500 is due 14 days prior to departure and the vessel will not be launched until full payment has been made. All reservations are subject to cancellation if payments are not received by the due date.
- Bookings made within 14 days of the chartered cruise will be required to be paid in full along with the \$500 bond.
- Cancellation of a booking must be made prior to three weeks before the cruise date, or full booking fee will be charged.
- If you cancel your booking at any time, an administration fee of \$100 will not be refunded.
- Please note: We charge a soilage fee of \$50 if a passenger soils the vessel with food, drinks or bodily fluids.
- Any non-emergency stops during the cruise will be charged an extra fee of \$50
- Your cruise begins at the time agreed upon booking, if you're late, your cruise will still finish at the agreed finish time. We recommend you ask all guests to arrive 15 minutes early

Bond

A security bond of \$500 as specified in the quotation is required. The security bond may be applied by the operator to cover additional costs including but not limited to damage to the vessel, its equipment and fittings, additional services, excessive cleaning charges and any other costs attributable to the chartered cruise. The security bond or the balance thereof will be refunded 7 days after the cruise.

Methods of payment

We accept bank transfer (EFT) and cash.

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Ph 0406 520 898 or email admin@canberrapartyboat.com.au

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ABN: 96 977 898 649

Public Holiday Surcharge

A 15% surcharge applies for Public Holidays. You will be advised of the amount in your quotation.

Cancelled or postponed chartered cruise by the operator

Canberra Cruises & Parties reserves the right to withdraw and/or cancel a chartered cruise or to make changes in the itinerary, or if in the judgment of the vessel owner or master the conditions warrant it. If the chartered cruise is cancelled by Canberra Cruises & Parties, an alternative date for the cruise, a voucher or a refund will be arranged.

Passenger information

- The maximum amount of guests on the vessel is 18, however restrictions may apply for certain events.
- Please note, due to weight restrictions and stability of the vessel the maximum amount of guests we can have on the top deck is 10. No jumping up and down is allowed.
- Jumping overboard is not allowed and can incur a fine of \$1000 from the Water Police.
- All guests must keep their footwear on at all times.
- Nudity will not be tolerated.

Hours of operation

Depending on our Skipper availability we operate between 10am and 10pm seven days a week. Please note, due to our contract with ACT Property Group all cruises must finish by 10pm.

Food and Drinks

Canberra Cruises & Parties does not provide any food, drinks, ice, glassware, plates, utensils etc. Guests will need to bring their own. We have ice bins and rubbish bins on board the vessel.

Our crew will cook your food on the BBQ's if required.

Alcohol

- All alcohol is BYO in moderation and at our discretion you may be asked to take some back to your car and not on the vessel.
- Spirits can only be in premixed cans or bottles from bottle shop and unopened. Homemade mixes will not be allowed on the vessel, beer wine etc. is ok.
- Any person who arrives intoxicated or showing signs of substance abuse will not be permitted on the vessel.
- Yard glasses, funnels and shot glasses are not allowed to be brought on board the vessel.
- For cruises with alcohol brought on board, all passengers must be 18 years or older or must be accompanied by a parent or legal guardian. The crew may ask for you to produce ID and in the event you cannot produce satisfactory ID, you will not be allowed to consume alcohol.
- All passengers must comply with appropriate laws relating to the supply and consumption of alcohol as prescribed Liquor Act 2010.

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Minors/children

All minors under the age of 18, must be accompanied by a parent or legal guardian.

Passenger behaviour

While we want you to have a great time on board the vessel, we also need to make sure that you are aware of the appropriate regulations and the need for additional care as we will be on a boat. For your safety and our safety we have security cameras installed on each level of the vessel.

Part 1

It is expected that all passengers and crew will

- Behave in accordance with the 1976 Lake ordinance
- Not act in a way so as to endanger either the crew, the vessel or fellow passengers
- Follow instructions relating to the safety and welfare of the crew, the vessel and fellow passengers
- Be respectful of all equipment, facilities, crew and passengers on board.
- Not jump overboard
- Not smoke or take illegal drugs.
- Not throw anything overboard.

Part 2

Depending on severity, failure to comply with part 1 may result in

- Closure of some areas of the vessel
- Putting passengers displaying inappropriate or unacceptable behavior as determined by the crew ashore at the nearest available jetty
- Early termination of the cruise with no refund
- Calling for the assistance of the water police or land police

Part 3

A \$500 bond must be paid prior to departure of the vessel.

Part or all of the bond may be forfeited if:

- Passengers behave in a manner that causes risk to fellow passengers, the crew or the vessel as determined by the crew.
- Equipment or facilities on the vessel are damaged needing repair or replacement
- A passenger soils the vessel with food, drink or bodily fluids
- Safety equipment is inappropriately used

Part 4

If damage exceeds the initial bond paid, arrangements will be made to pay the balance before departing the vessel at the conclusion of the cruise. This payment to be made within 48 hrs of the completion of the cruise.

Security Guards

If you are booking a cruise considered to be of mid to high risk, such as 18th birthday parties or cruises where adult (25 +) supervision is limited or a party with 20 or more

guests then we reserve the right to ask you to employ security. The rate to cover security is \$275 per guard which will be provided by Canberra Cruises & Parties.

Risk warning

There are inherent risks and dangers on board any vessel. All passengers participate in the chartered cruise entirely at their own risk.

Injuries

To the extent permitted by law, Canberra Cruises & Parties and its employees shall not be liable for any claims, losses, damages, injuries, costs and expenses suffered, sustained or incurred (including but not limited to indirect or consequential) as a result of, or arising out of, or in any way connected with the chartered cruise.

The Passenger releases Canberra Cruises & Parties for any claim whatsoever and howsoever incurred including but not limited to a claim for death bodily injury damage or loss of property during embarkation and/or disembarkation to or from the vessel and/or at all times whilst on board the vessel itself, unless caused by willful misconduct or reckless disregard by Canberra Cruises & Parties or its employees. Whilst Canberra Cruises & Parties ensures a safe environment for all passengers on board our vessels, we accept no liability for any injury or claim caused by the passengers own negligence including, but not limited to, tripping, falling or any other accident that could be avoided by taking due care and caution of one's surroundings. Equally, should any patrons choose to disregard on board safety rules and regulations or advice from our crew on board, then Canberra Cruises & Parties shall be free from liability for any claim or injury incurred as a result. Due to the sometimes unpredictable movements of the vessel(s), sensible/ flat footwear is highly recommended whilst on board.

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Chartered Cruise Agreement

Acceptance

By accepting the quotation and paying a deposit, I agree to be bound by these Terms and Conditions. I acknowledge I have read and understood these Terms and Conditions and will convey these conditions to all of my guests.

I,

(Print name of authorised person who is at least 18 years of age)

of

(Print full address)

am the authorised representative for a chartered cruise on . . . / /20...

departing at am / pm for hours.

The purpose of the cruise is

(Purpose of party e.g. 21st Birthday / Christmas party)

Number of expected guests

Signature

Cruise cost \$

Bond paid \$

Deposit paid \$

Balance \$ *(Balance due 14 days before cruise commences)*

Please provide your bank account details for refund of the bond:

Account Name

BSB

Account Number

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