



**CANBERRA**  
Cruises & Parties

# Canberra Cruises & Parties

## Cruise Agreement

### Terms and conditions

#### Payment Policy

- A deposit of 50% of the full charter cost is required to confirm a booking
- The final balance and a bond of \$500 is due 14 days prior to departure and the vessel will not be launched until full payment has been made. All reservations are subject to cancellation if payments are not received by the due date.
- Bookings made within 14 days of the chartered cruise will be required to be paid in full along with the \$500 bond.
- Your cruise begins at the time agreed upon booking, if you are late, your cruise will still finish at the agreed finish time. We recommend you ask all guests to arrive 15 minutes early
- Quotations are valid for 14 days only, after which they may be subject to price changes.

#### Bond

A security bond of \$500 as specified in the quotation is required. The security bond may be applied by the operator to cover additional costs including but not limited to damage to the vessel, equipment and fittings, additional services, excessive cleaning charges and any other costs attributable to the chartered cruise. The security bond or the balance thereof will be refunded 7 days after the cruise. In the event the damage exceeds the initial \$500 bond we will deduct the balance from your credit card provided at the bottom of this form.

#### Methods of payment

We accept bank transfer (EFT), card payments & cash.

#### Public Holiday Surcharge

A 15% surcharge applies for Public Holidays. You will be advised of the amount in your quotation.

#### Cancellations

**Canberra Cruises & Parties**

Ph 0406 520 898 or email [admin@canberrapartyboat.com.au](mailto:admin@canberrapartyboat.com.au)

Follow us on Facebook or find us at [www.canberrapartyboat.com.au](http://www.canberrapartyboat.com.au)

ABN: 96 977 898 649

Due to limited availability once your booking has been confirmed and should a cancellation occur the following charges will apply:

- Within 60 days of the charter date 30% of the full charter costs
- Within 30 days of the charter date 50% of the full charter costs
- Within 14 days of the charter date 100% of the full charter costs

### **COVID-19 Policy:**

*If COVID-19 restrictions prevent Canberra Cruises & Parties from delivering a charter for the number of guests you initially booked for, the charter can be cancelled in which case you will receive a full refund.*

### **Date changes**

We understand plans sometimes change so if it is 30 days or greater before your charter, we are happy to move the date for you without any fees. However, if it is within 30 days of your charter and we cannot replace your booking with another charter, we will charge a 25% date change fee.

### **Cancelled or postponed chartered cruise by the operator**

Canberra Cruises & Parties reserves the right to withdraw and/or cancel a chartered cruise or to make changes in the itinerary, or if in the judgment of the Master the conditions warrant it. If the chartered cruise is cancelled by Canberra Cruises & Parties, an alternative date for the cruise, a voucher or a refund will be arranged.

### **Passenger information**

- The maximum amount of guests on the vessel is restricted depending on the type of event.
- Please note due to safety and stability of the vessel the maximum number of guests is restricted depending on the cruise. No jumping up and down is allowed.
- Jumping overboard is not allowed and will incur a fine.
- All guests must keep their footwear on at all times.
- Nudity will not be tolerated.
- Only one person is permitted in the toilet at a time.
- At no time are passengers allowed to touch the equipment or controls on the vessel and if you breach these rules you may be prosecuted under maritime law.

### **Hours of operation**

Depending on our Skipper availability we operate between 10am and 10pm seven days a week. Please note, due to our contract with ACT Property Group all cruises must finish by 10pm.

### **Food and Drinks**

Canberra Cruises & Parties does not provide any food, drinks, ice, glassware, plates, utensils etc. Guests will need to bring their own. We have ice bins and rubbish bins on board the vessel.

Our crew will cook your food on the BBQ's for an additional charge.

### **Alcohol**

- All alcohol is BYO in moderation and at our discretion you may be asked to take some back to your car and not on the vessel.
- Spirits can only be in premixed cans or bottles from bottle shop and unopened. Homemade mixes will not be allowed on the vessel, beer wine etc. is ok.

**Canberra Cruises & Parties**

Ph 0406 520 898 or email [admin@canberrapartyboat.com.au](mailto:admin@canberrapartyboat.com.au)

Follow us on Facebook or find us at [www.canberrapartyboat.com.au](http://www.canberrapartyboat.com.au)

ABN: 96 977 898 649

- Any person who arrives intoxicated or showing signs of substance abuse will not be permitted on the vessel.
- Yard glasses, funnels and shot glasses are not allowed to be brought on board the vessel.
- For cruises with alcohol brought on board, all passengers must be 18 years or older or must be accompanied by a parent or legal guardian.  
The crew may ask for you to produce ID and in the event you cannot produce satisfactory ID, you will not be allowed to consume alcohol.
- All passengers must comply with appropriate laws relating to the supply and consumption of alcohol as prescribed Liquor Act 2010.

### **Minors/children**

All minors under the age of 18, must be accompanied by a parent or legal guardian.

### **Passenger behaviour**

While we want you to have a great time on board the vessel, we also need to make sure that you are aware of the appropriate regulations and the need for additional care as we will be on a boat. For your safety and our safety we have security cameras installed on each level of the vessel.

Canberra Cruises & Parties have a zero-tolerance policy to any verbal, aggressive and violent abuse and behaviour towards our staff or guests.

### **Part 1**

It is expected that all passengers and crew will

- Behave in accordance with the 1976 Lake ordinance
- Not act in a way so as to endanger either the crew, the vessel or fellow passengers
- Follow instructions relating to the safety and welfare of the crew, the vessel and fellow passengers
- Be respectful of all equipment, facilities, crew and passengers on board.
- Not jump overboard
- Not smoke or take illegal drugs.
- Not throw anything overboard.

### **Part 2**

Depending on severity, failure to comply with part 1 may result in

- Closure of some areas of the vessel
- Putting passengers displaying inappropriate or unacceptable behavior as determined by the crew ashore at the nearest available jetty
- Cease the consumption of alcohol
- Early termination of the cruise with no refund
- Calling for the assistance of the water police or land police

### **Part 3**

A \$500 bond must be paid prior to departure of the vessel.

Part or all of the bond may be forfeited if:

- Passengers behave in a manner that causes risk to fellow passengers, the crew or the vessel as determined by the crew.
- Equipment or facilities on the vessel are damaged needing repair or replacement
- A passenger soils the vessel with food, drink or bodily fluids

#### **Canberra Cruises & Parties**

- Safety equipment is inappropriately used

### **Security Guards**

If you are booking a cruise considered to be of mid to high risk, such as 18<sup>th</sup> birthday parties or cruises where adult (25 +) supervision is limited or a party with 20 or more guests, for the safety of your guests and our crew, we reserve the right to ask you to employ security which will be organised by Canberra Cruises & Parties.

The rate is \$190 for one guard.

*Please note these prices may be subject to change.*

### **Risk warning**

There are inherent risks and dangers on board any vessel. All passengers participate in the chartered cruise entirely at their own risk.

### **Injuries**

To the extent permitted by law, Canberra Cruises & Parties and its employees shall not be liable for any claims, losses, damages, injuries, costs and expenses suffered, sustained or incurred (including but not limited to indirect or consequential) as a result of, or arising out of, or in any way connected with the chartered cruise.

The Passenger releases Canberra Cruises & Parties for any claim whatsoever and howsoever incurred including but not limited to a claim for death bodily injury damage or loss of property during embarkation and/or disembarkation to or from the vessel and/or at all times whilst on board the vessel itself, unless caused by willful misconduct or reckless disregard by Canberra Cruises & Parties or its employees. Whilst Canberra Cruises & Parties ensures a safe environment for all passengers on board our vessels, we accept no liability for any injury or claim caused by the passengers own negligence including, but not limited to, tripping, falling or any other accident that could be avoided by taking due care and caution of one's surroundings. Equally, should any patrons choose to disregard on board safety rules and regulations or advice from our crew on board, then Canberra Cruises & Parties shall be free from liability for any claim or injury incurred as a result. Due to the sometimes unpredictable movements of the vessel(s), sensible/ flat footwear is highly recommended whilst on board.

#### **Canberra Cruises & Parties**

Ph 0406 520 898 or email [admin@canberrapartyboat.com.au](mailto:admin@canberrapartyboat.com.au)

Follow us on Facebook or find us at [www.canberrapartyboat.com.au](http://www.canberrapartyboat.com.au)

ABN: 96 977 898 649



# Canberra Cruises & Parties

## Credit card authorisation form

**Name**

**Date of cruise**

I understand and authorise Canberra Cruises & Parties the use of my credit card provided below to be charged for the balance that exceeds the initial bond paid to cover any additional costs plus a credit card fee of 2.2% including but not limited to:

- Damage to the vessel, equipment and fittings that is caused by myself or my guests
- Excessive cleaning charges
- Additional services
- any other costs attributable to the chartered cruise.

**Credit card details**

Visa    Master Card

Name on Card

Card Number

Expiry Date

CVV

(Last 3 digits on reverse of card) Signature

**Please charge my card for the following:**

Deposit (50% of full chartered cost)

Balance (due 14 Days before cruise departs)

**Canberra Cruises & Parties**

Ph 0406 520 898 or email [admin@canberrapartyboat.com.au](mailto:admin@canberrapartyboat.com.au)

Follow us on Facebook or find us at [www.canberrapartyboat.com.au](http://www.canberrapartyboat.com.au)

ABN: 96 977 898 649